

## Hawaii Moving Services - Case Study

# Our System helps moving services to accurately track inventory and quickly communicate with clients



## The Story Of Hawaii Moving Services

Hawaii Moving Services is the #1 moving company in Hawaii. They offer competitive pricing and specialize in residential, commercial, and long-distance moving services. Their customers rely on them to handle everything on their belongings with care and provide them with a free estimate based on their specific needs.

They value their customers and their customers are their best advertisement, so they strive for 100% satisfaction for every project. No job is too big or small for them and they try to take the hassle out of their customers next move.

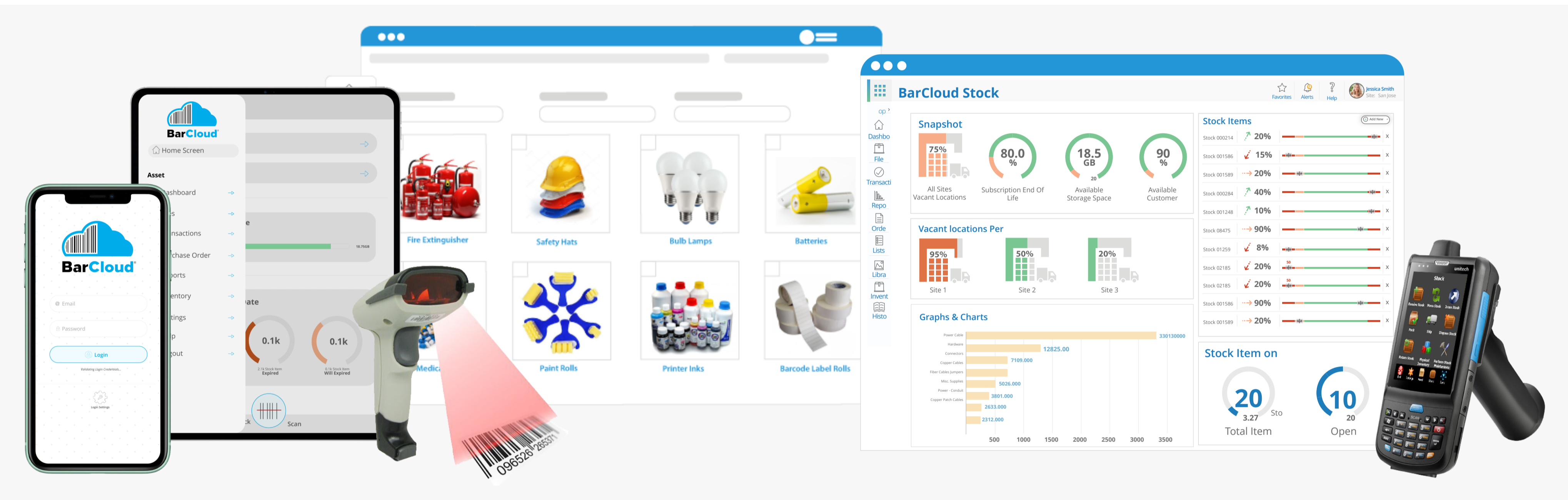
## The Challenge They Faced Before Using Our System

Hawaii Moving Services were looking to expand their moving company. They set their eyes on extending services to include hotel renovation and warehousing/installation services. With already massive operations expanding significantly, they needed a scalable and effective [inventory management software](#).

The moving service company has many customers, with wide range of items, who depend on them to keep track of and manage their belongings during a move or renovation/installation. Some of these contracts required them to find a good way to maintain documentation on their inventory. That's when they found our online [warehouse inventory management software](#).

## Why Hawaii Moving Services Chose Our System

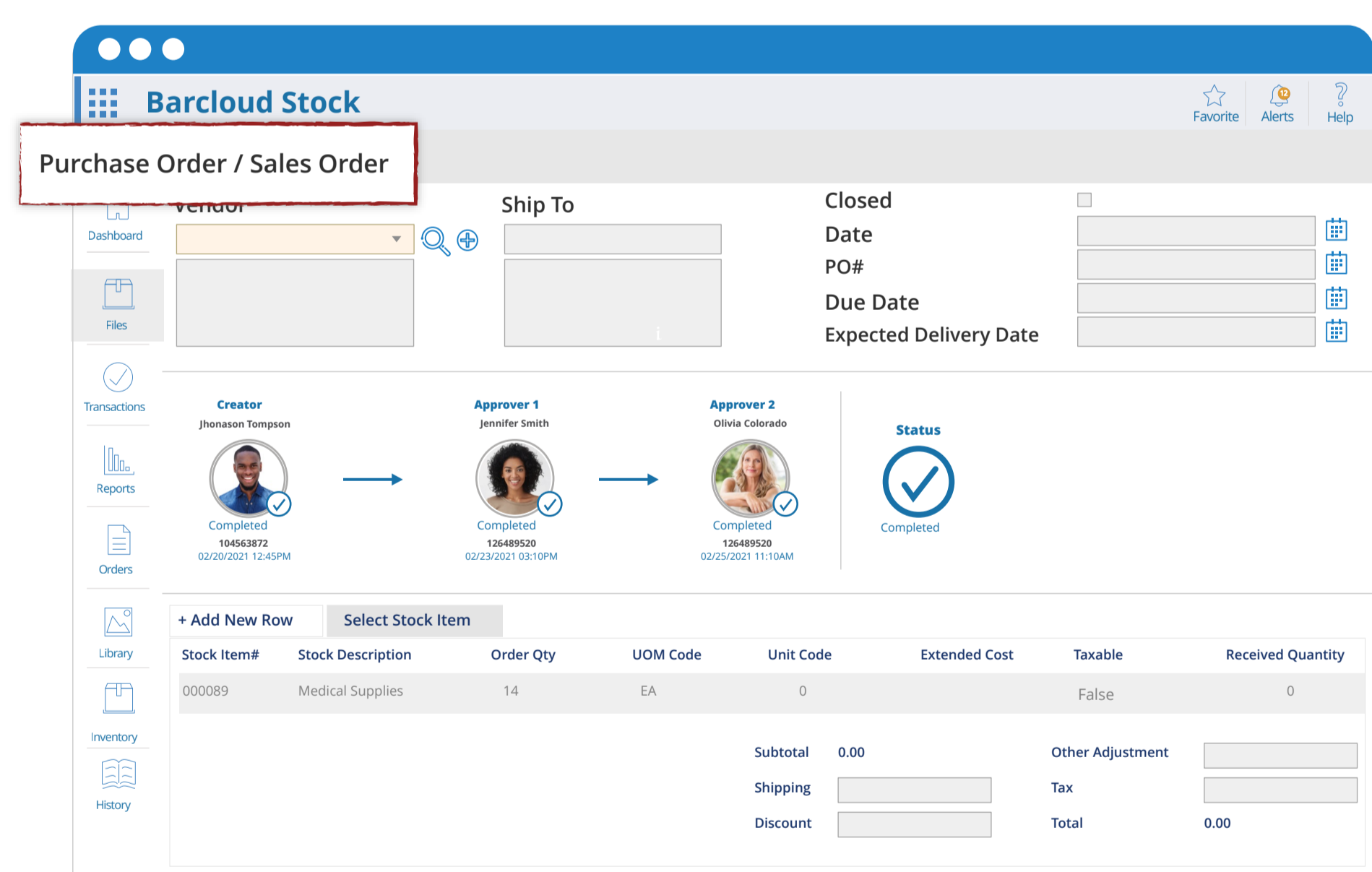
Hawaii Moving Services had many inventory tracking systems to choose from. They found us through a web source. When comparing us to other inventory systems, what caught their eye about ours was that we had more features than the rest. Specifically, they liked how our system gave them the ability to have multiple vendors and warehouse locations. Being able to have multiple vendors and warehouse sites along with our pricing options ultimately led them to choose our system over others.



## How Hawaii Moving Services Used Our Inventory System

Once Hawaii Moving Services decided to purchase our system, they got to work learning about our system and how it works. They especially loved our Purchase Order and Sales Order features because they allowed them to process incoming shipments and track when products are sent out to vendors or jobsites.

They also used our system to keep oversight over their inventory, allowing them to ensure they always knew how much inventory they had on hand and where it was.



## The Results

Thanks to our system, Hawaii Moving Services noted an improvement in their service. The increased visibility over their inventory meant that they could better answer customer questions and ensure that their business operations were running smoothly. Of course, our system also helped them simplify the process of creating Purchase and Sales Orders, the main reason that they went with our system in the first place.



### Industry

- Moving Services,
- Hotel Renovation,
- Warehousing/Installation services

### Key Challenge

- Newly Expanding
- Contract requirements
- Tracking Customer's Belongings
- Needed Online system

### Benefits

- Can add multiple vendors
- Can have many warehouse locations
- Online Warehouse Inventory Management
- Scalability, Visibility and Pricing

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