Jacksonville Housing Authority - Case Study

Our Inventory Management Software Helps Housing Authority Efficiently Manage Supplies

Industry
- Housing Assistance/Public Service

Key Challenge
- No visibility over equipment and inventory
- Loss of equipment and supplies
- Needed a user-friendly system
- Inefficient inventory tracking process

Benefits
- An easy-to-use and intuitive interface
- Reports on inventory tracking
- Saving time on manual tasks
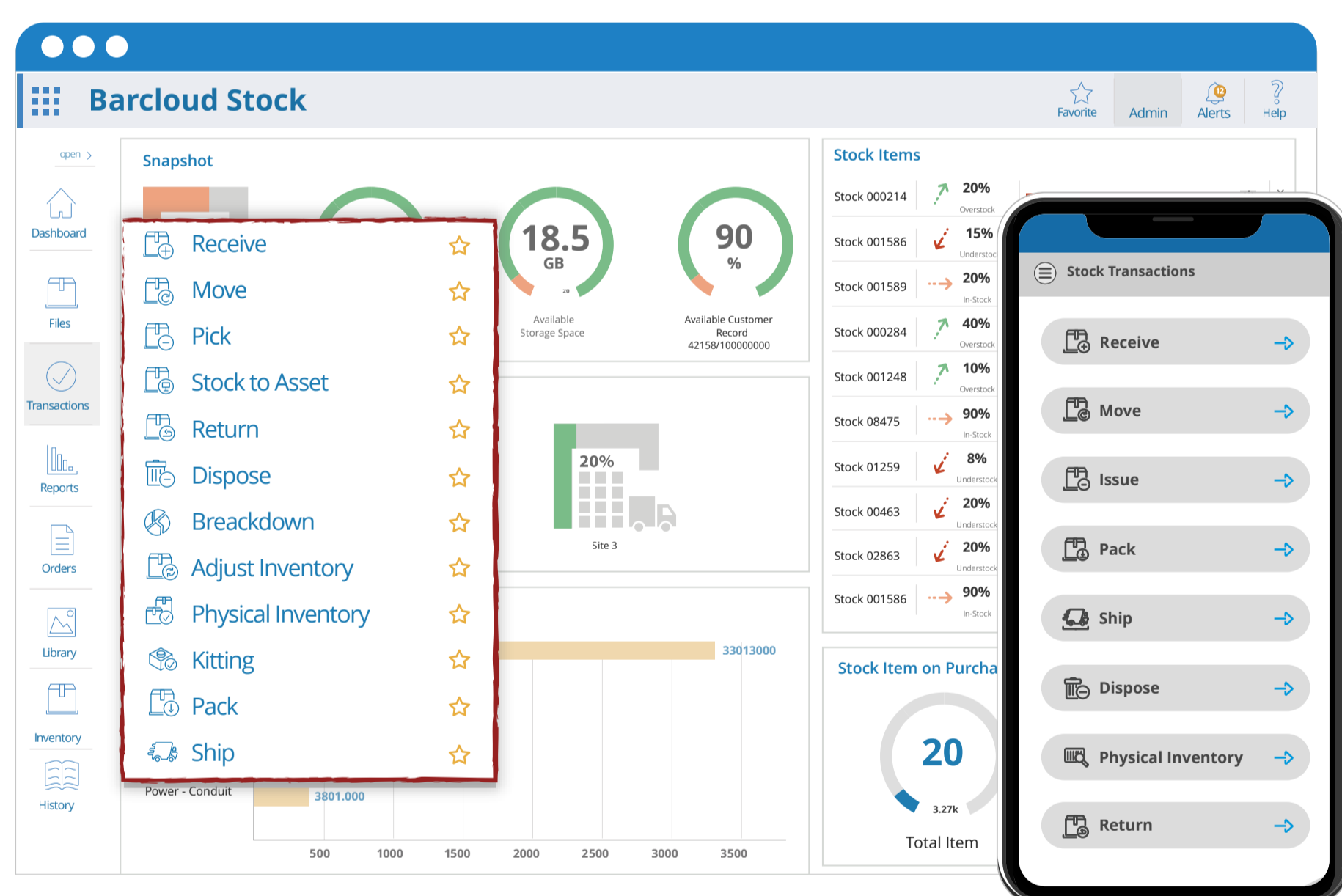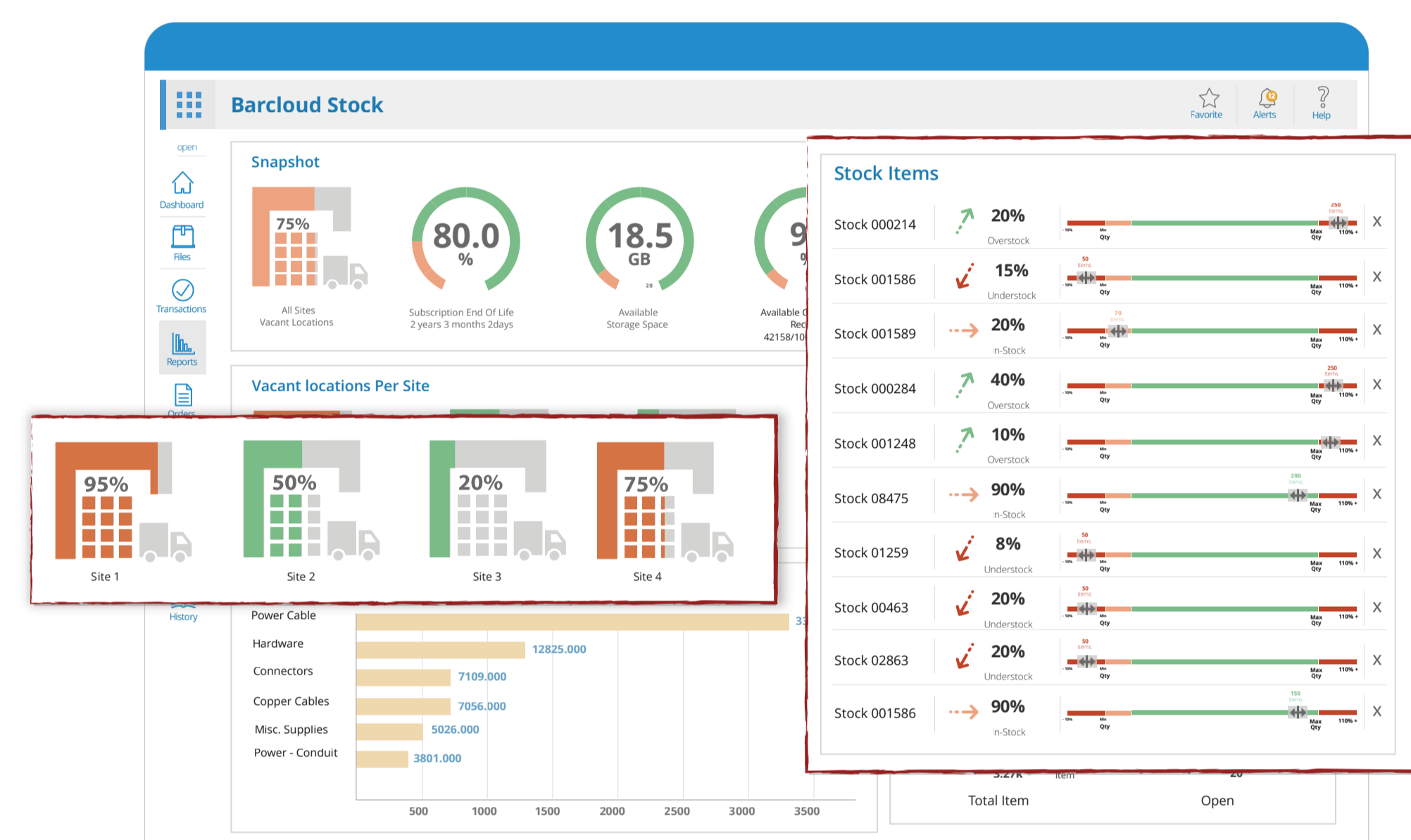- Visibility on inventory and equipment movement

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An Overview Of Jacksonville Housing Authority

Jacksonville Housing Authority has been dedicated to providing public housing assistance services to the city of Jacksonville, Florida since 1994. They take pride in providing clean and safe affordable housing to the residents of Jacksonville, with many communities in the city. The public housing agency offers many housing programs in a variety of communities to fit the needs of low and moderate-income families, seniors, and disabled individuals.

As their operations continue to expand to assist families with upward mobilities, the agency found that operations were becoming costly without an effective inventory management system in place. That's when they started their search for the perfect system to address their inventory tracking needs.

The Challenges Jacksonville Housing Authority Faced Before Implementing Our Inventory System

As mentioned earlier, the public housing agency is constantly expanding the numerous enrichment programs they offer to residents as well as affordable housing developments. With communities spread all over the city and surrounding areas, the agency needed a way to maintain visibility over all their inventory items and equipment.

Lacking a proper strategy, they were constantly losing essential supplies and costly equipment like laptops and mobile phones. This motivated them to search online for an effective inventory management system.

Why Jacksonville Housing Authority Chose Our Barcode Inventory System

In their search for the perfect inventory tracking system, they found our barcode inventory system. One of the main features that the public housing agency was drawn to was our configurable reports feature.

With insights into their inventory levels and trends on hand, they could efficiently distribute and reorder supplies according to the trends of what their assistance programs needed. They also liked the improved visibility of the whereabouts of their inventory and equipment. Most of all, they loved how easy it was to stay organized with our inventory control system with our user-friendly and intuitive interface.

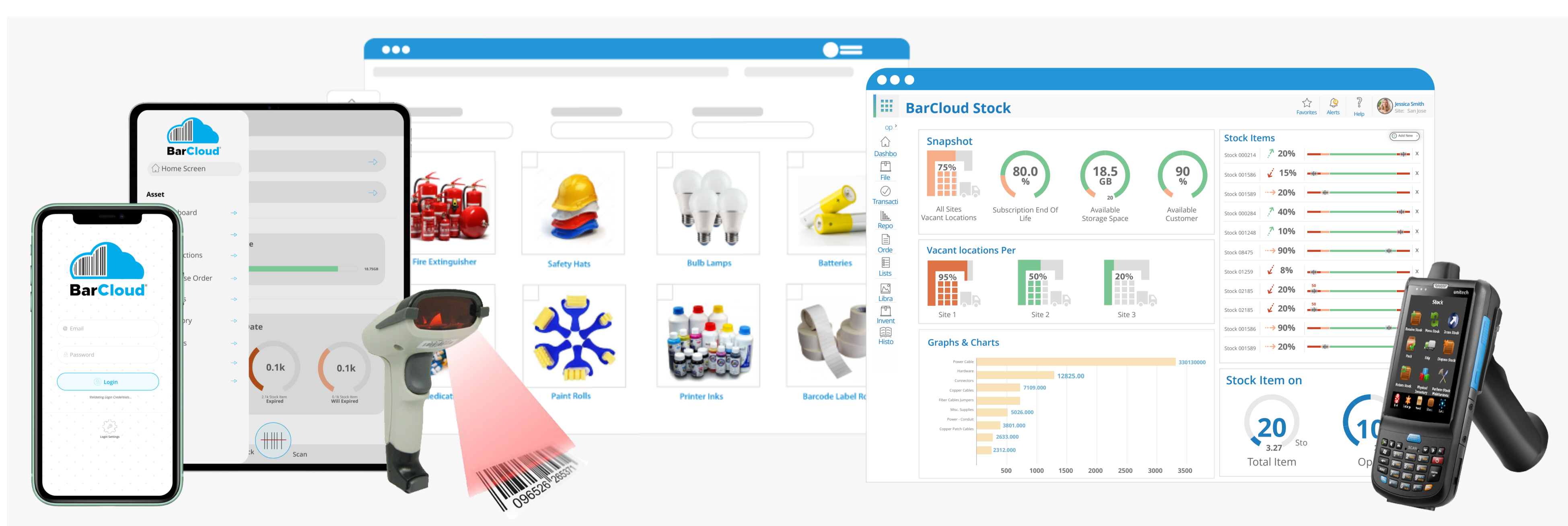## How The Housing Agency Used Our Inventory Management Software

With the numerous community enrichment and career development programs the agency offers, they had a variety of supplies and equipment to keep track of. This included supplies for events as well as IT equipment.

Employees often receive new inventory and equipment, which they log into our system with the Receive feature. When supplies or equipment are needed for events, they used our Issue feature to document the consumed inventory. They used the Reports to review and audit inventory levels as well as monitor equipment locations.

The Results

The implementation of our system significantly improved the agency's inventory tracking strategies and enabled Jacksonville Housing Authority to keep their IT department well-organized. Our configurable system meant that they customize the software according to their inventory tracking needs. By effectively tracking equipment, the housing agency has been able to save time on manual tasks and avoid unnecessary expenses from lost supplies or equipment. Our cloud-based hosting option meant that they could keep track of their inventory levels and equipment from anywhere.

Looking ahead, Jacksonville Housing plans to expand the use of our inventory software as they continue to expand operations to provide affordable housing and opportunities to the residents of the city and surrounding areas. They envision continued improvement in their inventory management practices and increased operational efficiency.

Call To Action

To learn more about how you can improve your organization's efficiency with our inventory tracking system, check out our website or schedule a demo *today at* barcloud.com